

# Eldercare Helpline

1300 035 337

## Introducing Converge International's Specialist Phone Helplines.

Converge International understands that people face many challenges in their lives and that, sometimes, these require specialised support. We believe the counsellors providing this support should be specialists with specific social or cultural experience, knowledge and understanding.

### SPECIALIST PHONE HELPLINES

Your organisation offers access to one session of specialist support (available during business hours only), in addition to your existing Employee Assistance Program services.

### ELDERCARE HELPLINE

Talk with a counsellor to access specialised advice on aged care and referral to state and local resources, as well as emotional support around caring for elderly family members or friends.

*"There's so much to juggle, so many decisions to make about Mum's care; it's so reassuring to know there is someone who I can talk to, someone who's there to support me."*



### HOW DO THESE SERVICES SUPPORT YOU?

When you call one of our four specialist helpline services, you can access additional support through referrals to external services, specialised information and resources.

Most importantly, you get to speak with an independent, experienced, trained and supportive counsellor; someone who is there for you during a challenging time.

### MORE INFORMATION

You can find out more about our Specialist Phone Helplines by visiting our website at [convergeinternational.com.au](http://convergeinternational.com.au) or calling **1300 our eap** (1300 687 327).

## EAP Connect

Your Mobile Solution for on the go EAP Support by Converge International

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